

Warranty Your Way™

Peace of mind. Transparency. Choices.

Offering the opportunity to obtain, industry-leading labor coverage on eligible products and more warranty and coverage options to choose from, Warranty Your Way proves that perfect air isn't just something we talk about—it's something we stand behind.

Warranty Your Way™ features the opportunity to obtain 3-year labor coverage at no additional cost.* On eligible Merit® and Elite® products, homeowners now have the opportunity to receive the traditional 5-year parts only extension or a 3-year labor and 2-year parts extension. For the Dave Lennox Signature® Collection, homeowners have the opportunity to receive 3 years of labor coverage or an additional 2 years of parts only coverage (for a total of 12 years parts only). They can also purchase additional labor coverage through the Comfort Shield® program, which is provided by Service Net Warranty, LLC, part of AIG, and is transferable. *Terms, conditions, and exclusions apply. We encourage you to read the full terms and conditions at www.Lennox.com/WarrantyYourWay.

Why is Warranty Your Way good for you?

- As the first and only HVAC OEM featuring the option to obtain a 3-year labor coverage at no additional cost, Lennox provides dealers the market differentiation to help you stand out in a competitive market.
- Customizable labor coverage packages that best fit your business model and the homeowner's needs.
- Easy-to-use, mobile-friendly tool makes registration up to 12 times faster.
- Extended Service Agreement coverage can be purchased for your homeowner through Comfort Shield. The cost is billable to any credit card or valid Lennox account.

Why is Warranty Your Way good for your homeowner?



Customized options and complete system coverage for parts and labor provide peace of mind.



Easy-to-understand, provides transparency, and puts the power of choice in their hands.



Registration is easy and mobile-friendly, and the purchase of Comfort Shield extended service agreement upgrades are available during the product registration process.

Lennox Basic Limited Warranty*

No registration required. Terms and coverage vary according to these product tiers:



- ✔ 10 years on covered components
- ✔ 10 years on compressor
- ✔ 20 years or Limited Lifetime on heat exchanger (depending upon model)



- ✔ 5 years on covered components
- ✔ 10 years on compressor
- ✔ 20 years or Limited Lifetime on heat exchanger (depending upon model)



- ✔ 5 years on covered components
- ✔ 5 years on compressor
- ✔ 20 years on heat exchanger

Healthy Climate Indoor Air Quality Systems

- ✔ 5 years on covered components (depending upon model)
Lennox Comfort Controls / Thermostats / Zoning Systems
- ✔ 2 or 5 years on covered components (depending upon model)

Lennox Ductless Mini-Split Systems

- ✔ 5 years on covered components

*Terms, conditions, and exclusions apply. We encourage you to read the full terms and conditions at Lennox.com/WarrantyYourWay.



Lennox® Extended Limited Warranty Coverages*

Eligible equipment comes with a standard parts only Basic Limited Warranty (for Merit and Elite, 5 years parts only and for Dave Lennox Signature Collection, 10 years parts only). Terms, conditions and exclusions apply. You can view the full terms and conditions at www.Lennox.com/WarrantyYourWay.

In addition, Lennox gives the opportunity to extend the Basic Limited Warranty at no additional charge in two ways:

For eligible Merit and Elite series products, homeowners have the opportunity to obtain the default traditional 5-year parts only extension (for a total of 10-years parts only coverage) or, in lieu of that option, they have the opportunity to receive 3 years of labor coverage and 2 years of parts coverage.

**Merit Extended Limited Warranty (with registration*)			
Compressor	Heat Exchanger	All other Parts	Labor
10	20	10	0
or choose			
7	20	7	3

Elite Extended Limited Warranty (with registration*)				
Compressor	Heat Exchanger		All other Parts	Labor
	80%	90+ & Oil		
10	20	LIFE	10	0
or choose				
10	20	LIFE	7	3

** ML195DF and ML195UH gas furnaces receive lifetime parts-only coverage on the heat exchanger with registration.



For the Dave Lennox Signature Collection,

homeowners have the opportunity to obtain the default 2 years parts only extension (for a total of 12-years parts only coverage) or, in lieu of that option, they have the opportunity to receive 3 years of labor coverage (for a total of 10 years parts and 3 years labor).

DLSC Extended Limited Warranty (with registration*)				
Compressor	Heat Exchanger		All other Parts	Labor
	80%	90+ & Oil		
12	20	LIFE	12	0
or choose				
10	20	LIFE	10	3

**To obtain these benefits (outside of California, Quebec, and other jurisdictions where registration requirements to effectuate warranties are prohibited), eligible equipment must be registered within 60 days of installation (existing homes) or closing date (new construction). In California, Quebec, and other jurisdictions prohibiting registration requirements to effectuate warranties, eligible equipment automatically comes with the parts-only Extended Limited Warranty and homeowners have 60 days from installation (existing homes) or closing date (new construction) to receive the alternative coverage that reduces the parts-coverage term but includes labor. Failure to register eligible equipment will not diminish your warranty coverage if you purchased your eligible equipment in California, Quebec, or another jurisdiction that prohibits registration requirements to effectuate a warranty. Please read the terms and conditions for full details at Lennox.com/WarrantyYourWay*

Lennox Extended Limited Warranty Labor Reimbursement* Rates

Most states require dealers to provide labor coverage** in the first 1-2 years after installation. With Lennox Extended Limited Warranty, reimbursement for labor costs begins on the 91st day after installation.

Trip
Amount: **\$85**

Labor
Rate: **\$125**

Additional reimbursement rate options are available to fit the homeowner's needs and your business model. Please see WarrantyYourWay.com for more details.

**Reimbursement rate follows the equipment and not the dealer.*

***Labor coverage begins on 1st day of install and will need to be covered by the dealer until the 91st day.*

Extended Labor Coverage Options with Comfort Shield®

- Even with the extensive testing that Lennox units undergo, mechanical breakdowns can happen.
- The homeowner can choose to extend labor coverage to 3, 5, 7, 10, or 12 years***, and additional coverage for parts and labor may also be available.
- Comfort Shield protects your company as well by reducing the cost of consumer concessions and reimbursements that may result from unexpected equipment failures.
- Comfort Shield is available on eligible residential equipment manufactured and branded by Lennox, with additional options for certain light-commercial applications.

Limitations and exclusions apply. Subject to detailed terms and conditions. Extended service contracts are provided by Service Net Warranty, LCC, part of AIG. Please send an email to hvacsupport@aig.com for full terms and conditions.

***12 years available for Dave Lennox Signature® Collection only

