

# September 2016 Promotion Terms and Conditions

## GENERAL

- The customer must fill in the form to receive the \$5 credit and enter the drawing.
- Customer must place an order on LennoxPROs.com, either on the desktop or mobile device. Customer must fill in the form to be eligible.
- Each order placed qualifies as one entry in the promotion.
- Qualifying Orders must be placed between **September 19 – October 31, 2016**.
- Lennox reserves the right to cancel or change this program at any time.
- Not valid for past orders.
- Credit is good for future purchases only and may not be redeemed for cash.
- Credit must be redeemed by **November 30, 2016**.

## CREDIT TERMS

- All orders and terms are subject to credit approval.
- Delinquent accounts will be reviewed prior to receipt of any benefits/credit. Lennox reserves the right to reject any order if account is delinquent.

## SHIPPING

- All products may be subject to availability.
- Once the order has completely shipped and billed, it is closed and cannot be added to. If an order has had the first delivery made, any items added to the order will be grouped with a future shipment.
- Lennox will attempt to honor customer-requested delivery dates on a first-come, first-serve basis, based on product availability and shipping capacity.

## BENEFITS

- Credit will be applied to the account within approximately 15 days and must be used by November 30, 2016.
- Credit will be in the currency where the customer is located (i.e., U.S. customers will receive credit in USD; Canadian customers will receive credit in CAD).

## EXCHANGES/RETURNS

- Lennox reserves the right to refuse any returns or exchanges in accordance with Lennox's standard policies on returns and exchanges.