

“Lock Around the Clock” Promotion Terms and Conditions

GENERAL

- Customers must purchase from LennoxPROs.com (desktop or mobile) to receive the promotion.
- Customers must enter code **LP0** in the ‘Notes to Customer Service’ box to qualify for the promotion.
- All Qualifying Orders must satisfy the requirements of these Terms and Conditions. This offer is valid on LennoxPROs.com only.
- Promotion is valid in United States and Canada only.
- Qualifying Orders must be placed between **February 13, 2017 and March 31, 2017** in a single order and cannot be combined with previous parts and supplies orders.
- Promotion details:
 - Tier 1: Spend \$750+ to receive 2% in free product(s) instantly plus discounted pricing locked in for the season.
 - Tier 2: Spend \$2,500+ to receive 4% in free product(s) instantly plus discounted pricing locked in for the season.
 - Tier 3: Spend \$5,000+ to receive 8% in free product(s) instantly plus discounted pricing locked in for the season.
- Qualifying parts and supplies orders exclude equipment, PureAir™: Y6595, Y6598, Y6601; iComfort® thermostats: 12U67, 10F81, 11U61; ComfortSense® 5500 and 7500 (13H13, 13H14); coils; and commodities.
- Free items must be ordered in same transaction as the underlying Qualifying purchase; any credit not used will be forfeited. Free item credit cannot be applied to orders already processed and has no cash value.
- Please allow five (5) business days from receipt of qualifying order to process and move account into new price zone. Any additional orders submitted during the five (5) day period will not receive the new price benefit.
- Lennox reserves the right to cancel or change this program at any time.
- Limit one promotional code per order and not valid for orders already processed, past orders, or orders being processed.
- Offer is non transferrable and not valid with any other coupons or promotions.

CREDIT TERMS

- All orders and terms are subject to credit approval.
- Delinquent accounts will be reviewed prior to receipt of any benefits/credit. Lennox reserves the right to reject any order if account is delinquent.

SHIPPING

- All products may be subject to availability.
- Once the order has completely shipped and billed, it is closed and cannot be added to. If an order has had the first delivery made, any items added to the order will be grouped with a future shipment.
- Lennox will attempt to honor customer-requested delivery dates on a first-come, first-serve basis, based on product availability and shipping capacity.

EXCHANGES/RETURNS

- Lennox reserves the right to refuse any returns or exchanges in accordance with Lennox’s standard policies on returns and exchanges.
- Any returns or exchanges against an invoice that resulted in the incentive described here will be subject to a benefit reversal.

ORC=LP0