



## 2025 Summer Promotional Offers

### SELL BETWEEN

July 7 - August 15, 2025

Decide which offer works best for you!

#### Higher Rebate **OR** Financing Offer

Offer rebates up to **\$2,000** on the Ultimate Comfort System™ **OR** offer Qualified Buyers no payments, no interest for 12 months when financing a new Lennox® system.

**OR**

#### Rebate Combined with Financing Offer

Offer rebates up to **\$1,600** on the Ultimate Comfort System™ **AND** offer Qualified Buyers no payments, no interest for 12 months when financing a new Lennox® system.

Receive a Lennox rebate up to **\$2,000\***  
when you purchase a qualifying Lennox home comfort system

## System Rebate Matrix\*

|                       | SLP99V  | CBA38MVT | SL280V  | EL297V  | EL297E  | EL280E  | CBK47UHET |
|-----------------------|---------|----------|---------|---------|---------|---------|-----------|
| SL22KLV               | \$1,700 | \$1,600  | \$1,525 | \$1,500 | N/A     | N/A     | N/A       |
| SL25KCV               | \$1,700 | \$1,525  | \$1,500 | \$1,425 | N/A     | N/A     | N/A       |
| INTRO OFFER! EL18KSLV | \$1,500 | \$1,350  | \$1,325 | \$1,300 | \$1,250 | \$1,225 | \$1,150   |
| EL21KLV               | \$1,500 | \$1,350  | \$1,325 | \$1,300 | \$1,250 | \$1,225 | \$1,150   |
| EL22KCV               | \$1,450 | \$1,325  | \$1,250 | \$1,225 | \$1,200 | \$1,150 | \$1,100   |
| EL19KPV               | \$1,100 | \$1,000  | \$975   | \$950   | \$925   | \$875   | \$850     |
| EL18KCV               | \$1,050 | \$800    | \$750   | \$725   | \$700   | \$650   | \$625     |
| EL16KP1               | \$925   | \$725    | \$650   | \$625   | \$600   | \$550   | \$400     |
| EL16KC1               | \$900   | \$700    | \$625   | \$600   | \$575   | \$525   | \$375     |

### System "Add-Ons"

|                                  |       |
|----------------------------------|-------|
| Lennox S40 Smart Thermostat      | \$100 |
| Lennox E30 Smart Thermostat      | \$75  |
| Lennox M30 Smart Thermostat      | \$25  |
| PureAir S                        | \$125 |
| PureAir                          | \$100 |
| Lennox Smart Zoning System       | \$75  |
| Lennox Smart Air Quality Monitor | \$35  |
| HRV/ERV                          | \$35  |
| MERV 16 Filters                  | \$20  |

### System Eligibility\*

1. All system rebate offers must include a qualifying thermostat.
2. System add-ons do not qualify for an individual rebate and cannot be combined with individual unit offers.
3. For full-system eligibility requirements and acceptable product substitutes, please see promotional guidelines.

### Qualifying Thermostats

- Lennox S40 Smart Thermostat
- Lennox E30 Smart Thermostat
- Lennox M30<sup>1</sup> Smart Thermostat
- Lennox L40<sup>1</sup> Smart Thermostat
- Honeywell Programmable
- Braeburn Programmable
- Ecobee



<sup>1</sup>The Lennox M30 Smart Thermostat and Lennox L40 Smart Thermostat are both ENERGY STAR® certified. Homeowners may qualify for local utility rebates based on Energy Star certification.

## Individual Rebates

### Heat Pumps

|                       |       |
|-----------------------|-------|
| SL22KLV               | \$400 |
| INTRO OFFER! EL18KSLV | \$350 |
| EL21KLV               | \$350 |
| EL19KPV               | \$250 |

### Air Conditioners

|         |       |
|---------|-------|
| SL25KCV | \$375 |
| EL22KCV | \$300 |
| EL18KCV | \$200 |

### Gas Furnaces

|        |       |
|--------|-------|
| SLP99V | \$250 |
| SL280V | \$175 |
| EL297V | \$150 |
| EL297E | \$100 |
| EL280E | \$100 |

### Other Equipment

|  |       |
|--|-------|
| Mini Split Outdoor<br>MLA, MLB, MPB, MPC<br>ALL Lennox Powered by Samsung <sup>^</sup>                   | \$250 |
| MMA  | \$125 |
| Mini Split Indoor<br>MWM, MCF, M22/M33,<br>MMD, MFMA, MWMD<br>ALL Lennox Powered by Samsung <sup>^</sup> | \$75  |
| LRP16/LRP15**  | \$425 |
| LRP14/LRP13**  | \$275 |

\*\*Eligible to receive system add-on rebates.

<sup>^</sup>The MWHD is excluded from consumer promotions.

**SELL BY:** July 7, 2025 - August 15, 2025

**INSTALL BY:** August 22, 2025

**SUBMIT CLAIMS BY:** August 5, 2025

**Disclaimer:** Rebate requires purchase of qualifying items between July 7, 2025 and August 15, 2025 from a participating Lennox® dealer. Contact your local participating Lennox® dealer for promotion details. Qualifying items must be installed by August 22, 2025. This offer applies to residential installations only. Rebate claims must be submitted (with proof of purchase) to [www.lennoxconsumerrebates.com](http://www.lennoxconsumerrebates.com) no later than September 5, 2025 11:59:59 p.m. ET. Rebate is paid in the form of a Lennox Prepaid Mastercard®. Use your card anywhere Mastercard is accepted. This card is issued by The Bancorp Bank, N.A., pursuant to license by Mastercard International. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. The Bancorp Bank, N.A.; Member FDIC. This is not a gift card. This card is issued for loyalty, award or promotional purposes. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the card. Conditions apply. See [www.lennox.com/terms-and-conditions](http://www.lennox.com/terms-and-conditions) for complete terms and conditions.

Receive **special financing** and a Lennox rebate up to **\$1,600\***  
when you purchase a qualifying Lennox home comfort system

For financing plans 541243, 3025, 3060, 1018 and 2012, submit **BOTH** the financing AND rebate claims **TOGETHER**.

## System Rebate Matrix\*

|                       | SLP99V  | CBK48MVT | SL280V  | EL297V  | EL297E  | EL280E | CBK47UHET |
|-----------------------|---------|----------|---------|---------|---------|--------|-----------|
| SL22KLV               | \$1,400 | \$1,300  | \$1,225 | \$1,200 | N/A     | N/A    | N/A       |
| SL25KCV               | \$1,400 | \$1,200  | \$1,200 | \$1,150 | N/A     | N/A    | N/A       |
| INTRO OFFER! EL18KSLV | \$1,200 | \$1,100  | \$1,050 | \$1,025 | \$1,000 | \$975  | \$925     |
| EL21KLV               | \$1,200 | \$1,100  | \$1,050 | \$1,025 | \$1,000 | \$975  | \$925     |
| EL22KCV               | \$1,150 | \$1,050  | \$1,000 | \$975   | \$950   | \$925  | \$875     |
| EL19KPV               | \$900   | \$800    | \$775   | \$750   | \$725   | \$700  | \$650     |
| EL18KCV               | \$850   | \$650    | \$600   | \$575   | \$550   | \$525  | \$475     |
| EL16KP1               | \$750   | \$600    | \$525   | \$500   | \$475   | \$450  | \$325     |
| EL16KC1               | \$700   | \$550    | \$475   | \$450   | \$425   | \$400  | \$300     |

### System "Add-Ons"

|                                  |      |
|----------------------------------|------|
| Lennox S40 Smart Thermostat      | \$75 |
| Lennox E30 Smart Thermostat      | \$50 |
| Lennox M30 Smart Thermostat      | \$25 |
| PureAir S                        | \$75 |
| PureAir™                         | \$50 |
| Lennox Smart Zoning System       | \$50 |
| Lennox Smart Air Quality Monitor | \$25 |
| HRV/ERV                          | \$25 |
| MERV 16 Filters                  | \$20 |

### System Eligibility\*

1. All system rebate offers must include a qualifying thermostat.
2. System add-ons do not qualify for an individual rebate and cannot be combined with individual unit offers.
3. For full-system eligibility requirements and acceptable product substitutes, please see promotional guidelines.

### Qualifying Thermostats

- Lennox S40 Smart Thermostat
- Lennox E30 Smart Thermostat
- Lennox M30<sup>1</sup> Smart Thermostat
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- Honeywell Programmable
- Braeburn Programmable
- Ecobee



<sup>1</sup>The Lennox M30 Smart Thermostat and Lennox L40 Smart Thermostat are both ENERGY STAR® certified. Homeowners may qualify for local utility rebates based on Energy Star certification.

## Individual Rebates

### Heat Pumps

|                          |       |
|--------------------------|-------|
| SL22KLV                  | \$325 |
| INTRO OFFER!<br>EL18KSLV | \$275 |
| EL21KLV                  | \$275 |
| EL19KPV                  | \$200 |

### Air Conditioners

|         |       |
|---------|-------|
| SL25KCV | \$300 |
| EL22KCV | \$250 |
| EL18KCV | \$175 |

### Gas Furnaces

|        |       |
|--------|-------|
| SLP99V | \$200 |
| SL280V | \$150 |
| EL297V | \$100 |
| EL297E | \$75  |
| EL280E | \$75  |

### Other Equipment

|   |       |
|---|-------|
| Mini Split Outdoor<br>MLA, MLB, MPB, MPC<br><i>ALL Lennox Powered by Samsung*</i>                   | \$200 |
| MMA   | \$100 |
| Mini Split Indoor<br>MWM, MCF, M22/M33,<br>MMD, MFMA, MWMD<br><i>ALL Lennox Powered by Samsung*</i> | \$50  |
| LRP16/LRP15**   | \$350 |
| LRP14/LRP13**   | \$200 |

\*\*Eligible to receive system add-on rebates.

^The MWHD is excluded from consumer promotions.

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**INSTALL BY:** August 22, 2025

**SUBMIT CLAIMS BY:** September 5, 2025

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## DLSC or Elite System Financing Offers

| Plan   | Description  | Standard fee | Promo Rate | Lennox Refund | Dealer Cost |
|--------|--|--------------|------------|---------------|-------------|
| 541243 | 12 Months No Interest No Payments + 11.95% APR for 120 Months<br><b>Non-Countered Finance Option</b> | 7.50%        | 6.50%      | 5.00%         | 1.50%       |
| 3025   | 25 Months Equal Payments No Interest<br><b>Non-Countered Finance Option</b>                          | 8.75%        | 7.75%      | 5.00%         | 2.75%       |
| 3060   | 60 Months Equal Payments No Interest<br><b>Non-Countered Finance Option</b>                          | 14.90%       | 14.90%     | 5.00%         | 9.90%       |

### Qualifying System Options

Both units must be DLSC or Elite

| Eligible Indoor Units  | Eligible Outdoor Units  | Required                 | Dealer Reimbursement                          |
|--|---|--------------------------|---|
| SL297NV, SLP99V, CBK48MVT, SL280NV, SL280V, GWM, GWB9, GCWB95, EL297V, EL297E, EL195NEK, EL196EK, EL180NEK, EL280E, CBK45UHVT, CBK47UHET, MWM, MCF, M22, M33, MMD, MFMA, MMA, LRP16, LRP15, LRP14, LRP13, ALL Lennox Powered by Samsung Mini-Splits^ | SL22KLV, SL25KCV, EL22KCV, EL21KLV, EL19KPV, EL18KSLV, EL18KCV, EL16KP1, EL16KC1, EL15KC1, LRP16, LRP15, LRP14, LRP13, MLA, MLB, MPB, MPC, ALL Lennox Powered by Samsung Mini-Splits^ | + Qualifying Thermostat* | \$1,400 max per system (maximum of 2 systems) |

\*Excludes MWHDD

\*Exception: Mini-split systems do not require a thermostat

## Additional Financing Offers

| Plan | Description   | Promo Rate | Lennox Refund | Dealer Cost |
|------|---|------------|---------------|-------------|
| 1018 | 18 Months Deferred Interest with Minimum Monthly Payments<br><b>NEW! Non-Countered Finance Option</b> | 5.00%      | 5.00%         | 0.00%       |
| 2012 | 12 Month No Interest No Payments  | 5.00%      | 5.00%         | 0.00%       |

### Qualifying System Options

At least one unit must be DLSC or Elite

| Eligible Units  | Unit #2   | Required  | Dealer Reimbursement                          |
|---|---|---|---|
| SL297NV, SLP99V, CBK48MVT, SL280NV, SL280V, GWM, GWB9, GCWB95, EL297V, EL297E, EL195NEK, EL196EK, EL180NEK, EL280E, CBK45UHVT, CBK47UHET, SL22KLV, SL25KCV, EL22KCV, EL21KLV, EL19KPV, EL18KSLV, EL18KCV, EL16KP1, EL16KC1, EL15KC1, LRP16, LRP15, LRP14, LRP13, MLA, MLB, MPB, MPC, MWM, MCF, M22, M33, MMD, MFMA, MMA, ALL Lennox Powered by Samsung Mini-Splits^ | + ANY Lennox unit to complete the system (DLSC, Elite, and Merit product) | + Complete the system with a qualifying thermostat*<br><br>*Exception: Mini-split systems do not require a thermostat | \$1,000 max per system (maximum of 2 systems) |

\*Excludes MWHDD

## No Claim Financing Offers

| Plan  | Description  | Standard Fee | Promo Rate |
|-------|--|--------------|------------|
| 54138 | 10.95% APR for 120 Months<br><b>Non-Countered Finance Option</b> | 3.00%        | 0.00%      |
| 4132  | 9.99% APR for 120 Months   | 2.50%        | 0.00%      |

Dealers redeem the reduced cost of plans 54138 and 4132 upfront from Service Finance and will not need to file a financing claim through LennoxPros.com

**SELL BY:** July 7, 2025 - August 15, 2025

**INSTALL BY:** August 22, 2025

**SUBMIT CLAIMS BY:** September 5, 2025

**Disclaimer:** Offer available July 7, 2025 and August 15, 2025. All applications are subject to credit review and approval. Not all applicants will qualify. Requires purchase of qualifying Lennox® system. No down payment required. If you qualify for this promotion ("Promotion") and elect to participate, Finance Charges (interest) will not accrue for the first twelve months (Promotional Period), and you will not be required to make payments during the Promotional Period. If you pay the entire amount financed on or before the last day of the Promotional Period (Promotional Expiration Date), you will not have to pay any Finance Charges. However, if you qualify and elect to participate in the Promotion and do not pay the entire amount financed on or before the Promotional Expiration Date, you will be charged Finance Charges starting the first day after the Promotional Expiration Date at an annual percentage rate (APR) of 11.95%, and the balance will be payable in 120 scheduled monthly payments of \$14.30 per \$1,000 of the amount financed. No prepayment penalties. Minimum and maximum amount financed of \$3,000 and \$100,000, respectively. Late charges may apply. Complete terms and conditions and Truth in Lending disclosures will be set forth in the Retail Installment Contract which you should review carefully.

## PROMOTION DATES

This promotional offer applies to:

- Qualifying product(s) purchased from a participating Lennox dealer between July 7, 2025 and August 15, 2025, and installed by August 22, 2025.
- Financing and rebate claims submitted by September 5, 2025.

## DEALER ELIGIBILITY

To participate in this offer, dealers must have purchased a 2025 Full Service Premium or Self Service CAP Package. No portion of this promotional offer will be charged by the dealer to the homeowner.

## HOMEOWNER ELIGIBILITY

Purchases of qualifying product(s) must be made by the individual receiving the rebate.

## EXCLUSIONS

- This promotional offer applies to residential applications only. Commercial installations, homebuilder or contractor purchases for new construction, homeowner upgrades through homebuilder or contractor, or installations in multi-family dwellings, or any dwelling other than a single-family residence do not qualify.
- This promotional offer is not valid for purchases made through retail partners, including but not limited to Costco Wholesale or The Home Depot.
- This promotional offer cannot be combined with any other Lennox consumer promotion.

## PRODUCT AVAILABILITY

Only equipment and systems listed on promotion are eligible for this promotional offer and are subject to availability. New products are subject to availability in certain markets. Multiple qualifying products may be sold within an individual family or household. A maximum of 25 qualifying products may be claimed per individual family or household for the duration of the promotion.

## ACCEPTABLE PRODUCT SUBSTITUTES

The following product substitutes are eligible for the Consumer Promotion.

Products are subject to availability.

- SLP99V substitute: SLP98V
- SL22KLV substitute: XP25 and SL25XPV
- SL25KCV substitute: XC25 and SL28XCV
- EL21KLV substitute: EL22XPV, XP21 and XP20
- EL22KCV substitute: EL23XCV, XC21 and XC20
- EL19KPV substitute: EL18XPV, XP16 and SL18XP1
- EL18KCV substitute: EL18XCV, XC16 and SL18XC1
- EL16KP1 substitute: EL16XP1 and EL17XP1
- EL16KC1 substitute: EL17XC1
- EL15KC1 substitute: EL16XC1
- Lennox S40 Smart Thermostat substitute: Lennox Smart S30 Thermostat
- Lennox L40 Smart Thermostat substitute: CS7500
- CBK48MVT substitute: CBA38MV
- CBK47UHET substitute: CBA27UHE
- CBK45UHVT substitute: CBA25UHV

## ACCEPTABLE PRODUCT SUBSTITUTES (CONTINUED)

- SL297NV substitute: SL297NVK
- SL280V substitute: SL280VK
- SL280NV substitute: EL280NVK
- EL297E substitute: EL297EK and EL296E
- EL297V substitute: EL297VK and EL296V
- EL280E substitute: E280EK

## SYSTEM ELIGIBILITY REQUIREMENTS

- All Lennox system rebates require a qualifying indoor unit, outdoor unit and a qualifying thermostat.
- Exception: System add-ons are eligible for rebate when purchased with a packaged unit.
- System add-on options: Lennox S40 Smart Thermostat, Lennox E30 Smart Thermostat, Lennox M30 Smart Thermostat, Lennox L40 Smart Thermostat, PureAir™ S, PureAir™, Lennox Smart Air Quality Monitor, Lennox Smart Zoning System, HRV, ERV and MERV 16 Filters.
- System add-on options do not qualify for an individual rebate and cannot be combined with individual unit offers.
- Qualifying thermostats: Lennox S40 Smart Thermostat, Lennox E30 Smart Thermostat, Lennox M30 Smart Thermostat, Lennox L40 Smart Thermostat, Honeywell Programmable, Braeburn Programmable, and Ecobee.
- Third-party thermostats must be purchased through Lennox.
- Serial numbers are required for Lennox thermostat claim entry.

## NEW! LENNOX PREPAID MASTERCARD®

After the rebate claim is audited, approved, and paid:

- Lennox will bill the dealer its portion of the rebate based on the dealer's CAP package level.
- Rebates will be issued in the form of a Prepaid Mastercard (choice of physical or virtual card) sent directly to the purchasing homeowner.
- Cards are valid for 12 months from the date of issue.
- Please allow two to four weeks for Prepaid Mastercard processing after claim has been properly submitted, processed, and marked as paid.
- See card FAQs for more details.

## FINANCING OFFERS & REIMBURSEMENT

After the financing claim is audited, approved, and paid:

- Lennox will credit the dealer's account an amount equal to the Lennox buy-down portion of the loan financed.
  - › Service Finance Plans 541243, 3025 and 3060: Maximum reimbursement is \$1,400 per system comprised of two DLSC or Elite units
  - › Service Finance Plans 1018 and 2012: Maximum reimbursement is \$1,000 per system comprised of at least one DLSC or Elite unit
  - › Maximum of two (2) claims per Service Finance credit decision / homeowner invoice.
- Financing can only combine with select rebates.
- For Service Finance Plans 54138 (11.95% APR for 120 months) and 4132 (9.99 APR for 120 months), the dealer will be funded 100% of the loan from the lender. No claim entry through the redemption site is required.

**SELL BY:** July 7, 2025 - August 15, 2025

**INSTALL BY:** August 22, 2025

**SUBMIT CLAIMS BY:** September 5, 2025

**Disclaimer:** Lennox reserves the right to cancel or change this promotional offer at any time. By participating in this promotional offer, the dealer agrees to be responsible for compliance with the terms and conditions of this promotional offer, along with all applicable laws, rules, and regulations in connection with dealer's participation. Use your card anywhere Mastercard is accepted. This card is issued by The Bancorp Bank, N.A., pursuant to license by Mastercard International. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. The Bancorp Bank, N.A.; Member FDIC. This is not a gift card. This card is issued for loyalty, award or promotional purposes. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the Card.

## CLAIM SUBMISSION

- For the Rebate Combined with Financing offer, **BOTH** rebate AND financing claims must be submitted **TOGETHER** for Service Finance Plans 541243, 3025, 3060, 1018 and 2012.
- For the Rebate Combined with Financing offer, Dealers are responsible for claim entry.
- Claims must be submitted online by the claim submission date. Failure to do so will result in the claim being declined and subject to the submitting dealer's expense.
- Claims paid on returned products may be subject to reversal.
- Incomplete, illegible, early, or late submissions will be declined.
- Lennox is not responsible for lost or missing paperwork.
- Lennox reserves the right to request additional information to validate a claim and to inspect any installation that is a part of this promotional offer.
- Claim review will not begin until Lennox receives all proper documentation.

## REBATE CLAIMS

- Dealers enter rebate claims online via LennoxPros.com
  - › Top Tools > Sales Tools > Consumer Promotions > Check Claim Status/Enter Dealer Claims
- Homeowners **ONLY** enter rebate claims online at lennoxconsumerrebates.com.

## FINANCING CLAIMS

- Dealers must enter financing claims online via LennoxPros.com
  - › Top Tools > Sales Tools > Consumer Promotions > Check Claim Status/Enter Dealer Claims
- Financing offers are available exclusively through Service Finance Company (SFC) and only when financing Lennox products. CAP Dealers eligible for the Lennox Consumer Promotion must be enrolled with SFC to participate in this consumer financing offer.
- Homeowners must be approved for financing by SFC. SFC funds the the dealer the cost of the job less any noted financing costs.
- All jobs must be funded by August 29, 2025.
- Maximum of two (2) claims per Service Finance credit decision / homeowner invoice.
- Please allow two to three weeks for credit to appear on the dealer's account after claim approval.

## PROMOTION CLAIM DOCUMENTATION

A homeowner invoice is required for each claim submission and should be attached online at the time the claim is entered. Additional documentation is required for financing claims, including a copy of the Service Finance credit decision.

## INVOICE TO HOMEOWNER

The following must be included on the invoice in order for the claim to be processed:

- Dealer name and address
- Invoice number
- Homeowner name and installation address
- All model numbers, including those for thermostats
- Serial numbers of the products being claimed (equipment sticker is acceptable)
- Date of installation (do not use dealer invoice date or paid date if it is not the same as the installation date)

## NEW! COMPLETING THE CLAIM

- Please fill out the claim(s) in entirety. Failure to do so could delay rebate or financing credit processing.
- As of March 24, 2025, two new fields are required on rebate claims in order for the homeowner to activate their rebate card:
  - › The Homeowner's phone number
  - › The Homeowner's email address (Please refer to the Lennox Consumer Rebate FAQs - Dealer Version for the exception process if a homeowner email address cannot be obtained)
- 3-5 business days after a rebate claim is approved and marked as "Paid," the homeowner will receive an email from notification@my-prepaidawardcard.com and be presented with the choice of a physical or virtual card. The homeowner **MUST** make a selection within 90 days or they will **NOT** receive the rebate payment.
- After the homeowner makes their card selection, they will be asked to confirm their personal information (including mailing address) and will need to accept the card's terms and conditions. Once they have made their card choice, they will receive a separate confirmation email.
  - › If they select a virtual card, the homeowner will have immediate access to the card and will have the ability to add their prepaid card directly to an e-wallet app (Apple, Google and Samsung Pay).
  - › If they select a physical card, it will be mailed to the address provided by the homeowner. The homeowner will receive a separate confirmation email when the card is mailed. Please allow 2-4 weeks for the card to arrive.
- If a homeowner does not receive the initial email or does not receive their card, please call 1.800.941.1379 or email ContactUs@MyLennoxSPIF.com.
- If there is an error with the claim and additional information is required, Lennox Promotions will send an email:
  - › For rebates: To both the claim entrant's email and the email entered into the "homeowner email" upon claim entry.
  - › For financing: To the financing claim entrant's email.

## CLAIM STATUS

Dealers can view claim status on LennoxPROs.com at Top Tools > Sales Tools > Consumer Promotions > Check Claim Status.

## NEW! CLAIM EXCEPTIONS

- Claims submitted more than 30 days after the claim submission deadline will be at the Dealer's expense.
- Adjustments to rebate amounts or financing reimbursements will be considered up to 30 days after the claim submission deadline. Adjustments requested more than 30 days after the claim submission deadline will be at the Dealer's expense.
- Claims that are on-hold for 60 days after the claim submission deadline will be denied. Any exceptions to denied claims will be at the Dealer's expense.

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### How will I receive my card?

3-5 business days after your rebate claim is approved and paid, you will receive an email from [notification@my-prepaidawardcard.com](mailto:notification@my-prepaidawardcard.com) and be given the choice of receiving a physical card or a virtual card. After you make your card selection, you will be asked to confirm your personal information (including mailing address) and to accept the card's terms and conditions.

### When will I receive my card?

If you select a virtual card, you will have immediate access to your card and will have the ability to add your prepaid card directly to an e-wallet app (Apple, Google and Samsung Pay).

If you select a physical card, the card will be mailed to the address you provided. You will receive a separate email confirmation when your card is mailed. Please allow 2-4 weeks for the card to arrive.

### What happens if I do not make a card selection?

If you do not make a selection within 90 days of receiving the initial email, you will not receive the rebate payment.

### What happens if I do not receive an email or my card?

If you do not receive the initial email or your card, you can either call claim support at 1.800.941.1379 or email them at [ContactUs@MyLennoxSPF.com](mailto:ContactUs@MyLennoxSPF.com).

### At what type of merchants can I use my card?

You may use your Lennox Prepaid Mastercard at any physical merchant locations, online, and over the phone. Many online merchants perform address, ZIP code, and/or name verification. If your current personal information is not associated with the card, you may update your profile at the website listed on the back of your card.

### Where can I use my card?

Use your card anywhere Mastercard is accepted.

### Do the funds on my card expire?

The Lennox Prepaid Mastercard has an expiration date of 12 months from the date of issue.

### What should I do if my card is lost or stolen?

Report a compromised card by calling cardholder services at 1.888.243.3034. Your card will be closed and blocked from future purchases. We will reissue you a new card for the unused balance less the card reissue fee.

### How do I purchase an item that costs more than the balance on my card?

If your purchase is more than your card balance, first pay the difference with another form of payment, then charge up to the amount of funds available on your Lennox Prepaid Mastercard. Not all merchants accept split transactions.

### Can I get cash from an ATM or bank?

You cannot use your card at an ATM or bank to receive cash.



### How do I check my balance without being charged a fee?

Your card balance may be checked for free by logging on to [my-prepaidawardcard.com](http://my-prepaidawardcard.com) or by calling 1.888.243.3034.

### Can my card be used for "pay at the pump" gasoline transactions?

Present your card to an attendant inside the gas station. Your card will not work if you try to pay at the pump.

### Where can I see my transaction history and check my balance?

You can view your transactions and check your balance by visiting the website listed on the back of your card or by calling 1.888.243.3034. Live agents are available 24 hours a day, 7 days a week. You will be able to access your transaction history online and print statements.

### I returned an item purchased with my card. When will the credit be reflected on my account?

Even after the balance is depleted, you should keep your card until you know that you will not be returning any of the items purchased with the card. If you do try to return items, the store's policy may require you to present the card used to make the purchase. You should destroy the card once you are sure you no longer need it. Allow five to ten business days for returns to post to your card account.

### Can my card ever have a negative balance?

Any authorization request that is greater than your card's available balance will be declined; however, there may be times when a merchant completes a transaction without prior authorization. If an overdraft occurs, you will be required to make a payment to cardholder services to cover the negative amount. Payments should be sent to:

Lennox Program Headquarters  
7000 Vista Drive  
West Des Moines, IA 50266

### What are the fees associated with using the card?

Please see the Cardholder Agreement for any fees associated with the card. The Cardholder Agreement can be found at [my-prepaidaward.com](http://my-prepaidaward.com). This website is also listed on the back of the card.

**Dealer Instructions:** Please complete the information below for your homeowner to use to enter their rebate claim at [lennoxconsumerrebates.com](http://lennoxconsumerrebates.com). Keep a copy for your records.

## REQUIRED HOMEOWNER INFORMATION

NAME:

MAILING ADDRESS:

CITY:  STATE/PROV:  ZIP/POSTAL:

EMAIL ADDRESS:  PHONE:

INSTALLATION ADDRESS (IF DIFFERENT FROM MAILING ADDRESS)

CITY:  STATE/PROV:  ZIP/POSTAL:

INSTALLATION DATE:  HOMEOWNER INVOICE #:

Homeowner agrees to submit this rebate online at [lennoxconsumerrebates.com](http://lennoxconsumerrebates.com) by **September 5, 2025**.

HOMEOWNER SIGNATURE:  DATE:

Failure to submit this information on time could lead to forfeiture of any rebate amount due.  
**NOTE:** Any communication regarding this claim submission will be sent to the email address provided.

## PRODUCT INFORMATION

For additional products, please use a separate form

| Product Type              | Serial Number | Model Number: |
|---------------------------|---------------|---------------|
| Furnace/Air Handler       |               |               |
| Air Conditioner/Heat Pump |               |               |
| Thermostat                |               |               |
| System Add-On             |               |               |

## LENNOX DEALER INFORMATION

NAME:

MAILING ADDRESS:

CITY:  STATE/PROV:  ZIP/POSTAL:

**SELL BY:** July 7, 2025 - August 15, 2025  
**INSTALL BY:** August 22, 2025  
**SUBMIT CLAIMS BY:** September 5, 2025